Ole Miss®

PREMIUM SERVICES

# THE SANDY AND JOHN BLACK PAVILION PREMIUM AREAS POLICY GUIDE

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# LET'S BE CLEAR

## APPROVED BAGS

12" X 6" X 12"
CLEAR PLASTIC BAG

1 GALLON PLASTIC
FREEZER BAG

CLUTCH WITH
SHOULDER STRAP
NO LARGER THAN 4.5" X 6.5"

CLUTCH WITH
WRIST STRAP
NO LARGER THAN 4.5" X 6.5"

## NON-APPROVED BAGS

BACKPACK

BINOCULAR CASE

CAMERA CASE

CINCH BAG

TINTED PLASTIC BAG

PRINTED PATTERN
PLASTIC BAG

FANNY PACK

OVERSIZED TOTE BAG

DIAPER BAG

MESH BAG

PURSE

# COMPLIANCE REGULATIONS

**COMPLIANCE@OLEMISS.EDU • @REBELCOMPLIANCE**

Under NCAA rules, the University is responsible for the actions of its boosters. As a premium seat ticket holder, you are considered a **BOOSTER** under NCAA rules. This is a status you retain indefinitely.

## Extra Benefits/Recruiting Inducements:

Extra benefits and recruiting inducements are impermissible benefits provided to student-athletes or prospective student-athletes (recruits), respectively. As a result, please do not give your tickets to prospects, current student-athletes, or their family or friends. Further, boosters should not provide or arrange for transportation to games, lodging in the locale of games or meals in conjunction with attending games. Finally, academic assistance can result in a NCAA violation if provided by a booster to either a current student-athlete or a prospective student-athlete. As a result, please do not provide tutoring services or academic assistance to these individuals.

## Boosters' Role in Recruiting:

Boosters are not permitted to have either on-campus or off-campus recruiting contact with recruits or their families. The University is responsible for any face-to-face contact between recruits and boosters in a non-public area of an athletics facility (e.g. sidelines, tunnel, etc.) regardless of the duration or nature of the conversation. Please do not approach prospects to have a conversation. Further, the prohibition on recruiting contact includes telephone and written communication. While we appreciate your interest in recruiting, please leave the recruiting to the coaches.

## Pre-Existing Relationships:

One of the questions a compliance office often receives is whether an individual may provide a prospective student-athlete or current student-athlete benefits because they had a prior relationship. The NCAA has the following guidelines to determine whether benefits might be permissible:

1. The relationship between the athlete (or the athlete's parents) and the individual providing the benefit(s) cannot have developed as a result of the athlete's participation in athletics or notoriety related to athletics.
2. The relationship between the athlete (or the athlete's parents) and the individual providing the benefit(s) must have predated the athlete's status as a prospective student-athlete (7th grade for men's basketball and softball; 9th grade for all other sports) or the athlete's notoriety as a result of his/her ability (if earlier than reaching status as a prospective student-athlete).
3. The pattern of benefits provided by the individual to the athlete (or the athlete's parents) must be similar in nature to those provided prior to the individual becoming a prospective student-athlete.

# SJB PAVILION POLICIES

## Clear Bag Policy:

The following bags are permitted:

- Bags that are clear plastic, vinyl or PVC and do not exceed 12″ x 6″ x 12″.
- One-gallon clear plastic freezer bags (Ziploc bag or similar).
- Small clutch bags, with or without a handle or strap, that do not exceed 4.5″ x 6.5″ (approximately the size of a hand).
- An exception will be made for medically necessary items after proper inspection.
- A logo no larger than 4.5″ x 3.5″ may be displayed on one side of a permissible clear bag.

## First Aid:

First Aid stations are located inside the SJB Pavilion on the concourse level, behind section 115.

## Lost and Found:

Lost and Found articles should be turned in to ushers and/or security personnel. Items may be claimed by visiting the security station located on the concourse level, behind section 115.

## Gameday Ticket Office:

The gameday ticket office will open 2 hours prior to tip-off.

## Prohibited Items:

- Bags that do not meet the SEC Clear Bag Policy
- Alcohol
- Weapons
- Outside food, beverages, coolers and containers
- Folding chairs, chairback seats with armrests and chairback seats larger than 16″
- Poles, sticks and umbrellas
- Unauthorized banners and signs larger than 8 1/2″ x 11″
- Artificial noisemakers (air horns, cowbells, whistles, etc.)
- Video cameras and drones
- Head coverings
- Non-service animals
- Strollers and baby carriers
- Ole Miss Athletics reserves the right to prohibit any item deemed dangerous or inhibiting the overall fan experience.

## Stadium Security:

All visitors to SJB Pavilion may be subject to search. Please allow yourself and your guests additional time when entering SJB Pavilion prior to the start of the game.

### Re-Entry:
According to the rules and regulations set forth by the SEC and Ole Miss, no one may exit and re-enter the SJB Pavilion unless he or she possesses a valid, un-scanned ticket.

### Smoking:
The University of Mississippi is a smoke-free campus. Smoking is NOT permitted inside the SJB Pavilion or on campus.

### Stroller Policy:
Strollers are not allowed inside the SJB Pavilion.

### Ticket Age Requirement:
Children 12 months or older are required to have a ticket.

### Ticket Replacement:
If gameday tickets have been lost or left at home, a donor may request replacement tickets for their respective club with the Athletics Ticket Office. A ticket replacement fee of five dollars ($5) will be charged for any amount of tickets needing to be replaced.

### Videotaping:
Videotaping equipment and videotaping is prohibited in the SJB Pavilion.

## CLUB SEATING POLICIES

1. The Ole Miss Athletics Foundation has sole ownership of all seats within the Sandy and John Black Pavilion at Ole Miss; therefore, failure to adhere to all policies and procedures may result in the loss of your tickets. The Ole Miss Athletics Foundation reserves the right to revoke club level seats at any time.

2. All club members are responsible for informing their guests of the policies and procedures within the SJB Pavilion. Please remind your guests that this is a premium area and that they should conduct themselves accordingly. Club members are responsible for their guests' behavior.

3. All club members should respect the rights of fellow ticket holders and ensure that all activities conducted in the premium areas are done in a thoughtful and courteous manner.

4. Anyone with a valid club ticket will be allowed into their respective premium seating area only.

5. Please remember that each premium ticket holder is responsible for securing personal items in his or her assigned locker. Lockers do NOT lock upon shutting. It is important to lock them after each use.

We encourage all premium ticket holders to contact a Premium Services attendant with any problems that may arise while using your locker. The Premium Services Office, the Ole Miss Athletics Foundation, and the Ole Miss Athletics Department will not be held responsible for any personal items left in the lockers, or any lost or damaged items. Please remove all personal items from your locker or following the final home game of the season during the appointed locker clean-out date. Personal items include, but are not limited to: beverages, coolers, programs, binoculars, and clothing. Items left in lockers once the season clean-out date has passed will be removed and discarded. Each locker is 10" (W) x 18" (D) x 17" (H).

6. No coolers of any kind are allowed outside personal lockers or within the premium areas.

7. **ABSOLUTELY NO BEVERAGES OF ANY KIND ARE PERMITTED TO LEAVE THE CLUB AREAS.** Beverages are also prohibited from leaving the SJB Pavilion or entering into the general seating area. Items for beverages must remain in your locker at all times.

8. **CHILDREN 12 AND UNDER MUST BE ACCOMPANIED BY AN ADULT AT ALL TIMES.**

9. For the safety and courtesy of all club members, footballs, basketballs, etc. are prohibited from being thrown in any premium seating area.

10. If you have an issue that involves a fellow club member or guest, please notify a Premium Services staff member or security personnel immediately.

11. Outside food is not permitted inside of the SJB Pavilion.

12. Food and beverages should not be offered to any Ole Miss Athletics Premium Services staff member before, during, or after any game.

13. Storage of flammable materials is forbidden.

14. NCAA rules prohibit the presence of prospects or enrolled student-athletes in the University's priority seating areas (i.e. – Courtside Club, Pavilion Club, or either All-American Club) or press row during a basketball game.

15. The University of Mississippi has an alcohol policy. Please review this policy at alcohol.olemiss.edu.

16. The preceding rules and regulations are subject to alterations based on requirements and policies established by the University of Mississippi, the SEC and the NCAA.

17. Please note that if your seats are used or purchased by visiting team fans, those individuals will be relocated to another area of the arena.

# PARKING

## Parking Passes:

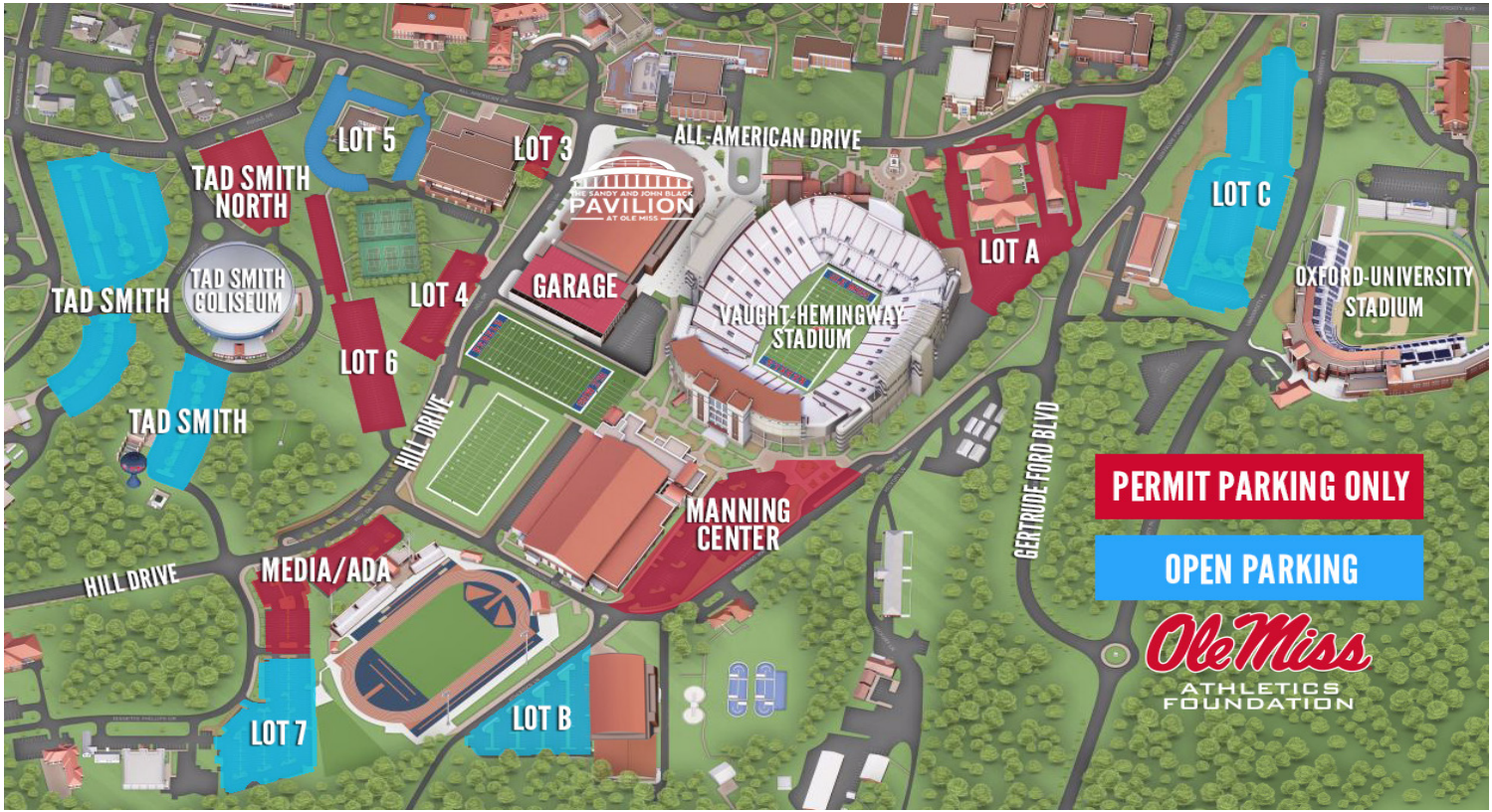
All gameday parking lots are first-come, first-served and require a valid gameday parking pass. Please park only in the specific lot/area listed on your pass. Parking passes are valid for standard size vehicles only. **PLEASE NOTE: The garage is permit-only parking for Ole Miss faculty, staff and students during traditional campus operating hours (7:30 a.m. - 5 p.m.).**

Vehicles found in violation of any of the following parking regulations are subject to a citation and/or tow at owner's expense:

- All vehicles must be legally parked in a stall. Parking on sidewalks, grass areas, fire lanes, or in any place that impedes lot and campus street parking flow is not permitted.
- Do not block available parking stalls or lot entrances (regardless of the presence of barricades) with tents, chairs, grills, or other tailgating items.
- A ticket/parking pass may not be used for advertising, promotions, or other trade commercial purposes without the express written consent of Ole Miss Sports Properties Learfield IMG.

All ADA signage and markings are honored 24 hours a day, 7 days a week on the Ole Miss campus. Please do not park in an ADA stall when parking for athletic events unless you have a state-issued ADA hang tag or license plate and a valid Ole Miss ADA gameday parking pass.

For more information regarding parking, please visit **OleMissGameday.com** or contact the Ole Miss Athletics Foundation at 662.915.7159.


LOT 5
LOT 3
ALL-AMERICAN DRIVE
TAD SMITH NORTH
THE SANDY AND JOHN BLACK PAVILION AT OLE MISS
LOT C
LOT A
TAD SMITH
TAD SMITH COLISEUM
LOT 4
GARAGE
VAUGHT-HEMINGWAY STADIUM
OXFORD-UNIVERSITY STADIUM
LOT 6
TAD SMITH
HILL DRIVE
GERTRUDE FORD BLVD
PERMIT PARKING ONLY
MANNING CENTER
OPEN PARKING
HILL DRIVE
MEDIA/ADA
Ole Miss
ATHLETICS FOUNDATION
LOT 7
LOT B

# LEGENDS LOUNGE INFORMATION

## Legends Lounge Access:

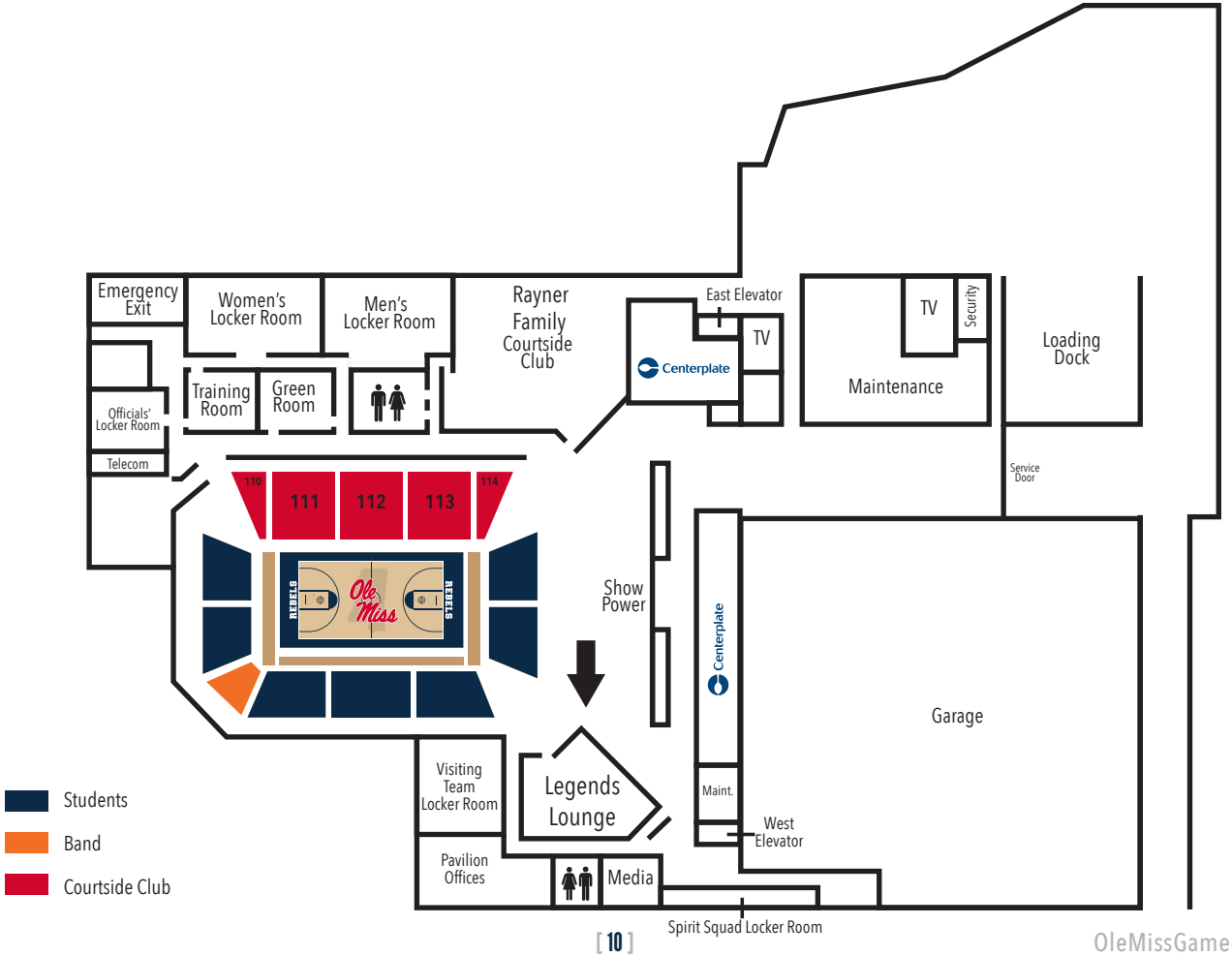
Legends Lounge guests must enter through the Legends Lounge entrance located near the southwest elevators on the event level. The Legends Lounge opens 90 minutes prior to tip-off. Once inside the club, all attendees are free to move about the SJB Pavilion. Digital tickets MUST be scanned and you MUST receive a credential in order to EXIT and RE-ENTER the Legends Lounge. Legends Lounge ticket holders may access the Legends Lounge before, during and after the game. Food and beverages may not be taken out of the club area. When leaving the Legends Lounge to enter the floor seats, all beverages must be placed in a stadium cup and secured with a lid.

## Legends Lounge Servicing:

Servicing will be held the day of each men's basketball home game 30 minutes prior to the SJB Pavilion gates opening. Your club ticket WILL be scanned when you enter the SJB Pavilion for servicing. At the end of the 30-minute stocking period, when general gates have opened (90 minutes prior to tip-off), NO food and/or beverages may be carried into the SJB Pavilion. If a club member wishes to leave after servicing their locker and prior to general gates opening, they MUST scan out at the Southwest garage gate (level P2) and will only be allowed re-entry with a valid ticket. Once all gates have officially opened, the SEC Re-Entry Policy is in full effect. To reduce water damage in the clubs and lockers, only hard coolers, or soft coolers with a hard interior will be permitted in lockers. Soft coolers will not be permitted. Please do not use a clear bag as a cooler. Legends Lounge lockers are 10" (W) x 18" (D) x 17" (H).

## Courtside Seating Code of Conduct:

SEC policy states that fans in seats adjacent to the playing floor have a higher level of responsibility for actions and conduct before, during, and after games. Game officials will have a "zero tolerance" policy towards these individuals in cases of profanity, racial slurs, taunting, or any threatening remarks or actions. These individuals must adhere to the same policies as the participating teams regarding standing and moving out of their seat (i.e. standing briefly to cheer in reaction to a big play is permitted). The officials and game management shall have the authority to remove individuals from their seats and/or assess a technical foul to the home team per NCAA men's and women's basketball rules - see Rule 10, Section 2, Article 8.


Emergency Exit
Women's Locker Room
Men's Locker Room
Rayner Family Courtside Club
East Elevator
TV
Security
Loading Dock
Centerplate
Maintenance
Training Room
Green Room
Officials' Locker Room
Telecom
Service Door
110
111
112
113
114
REBELS
Ole Miss
REBELS
Show Power
Centerplate
Garage
Visiting Team Locker Room
Legends Lounge
Maint.
West Elevator
Pavilion Offices
Media
Spirit Squad Locker Room
Students
Band
Courtside Club

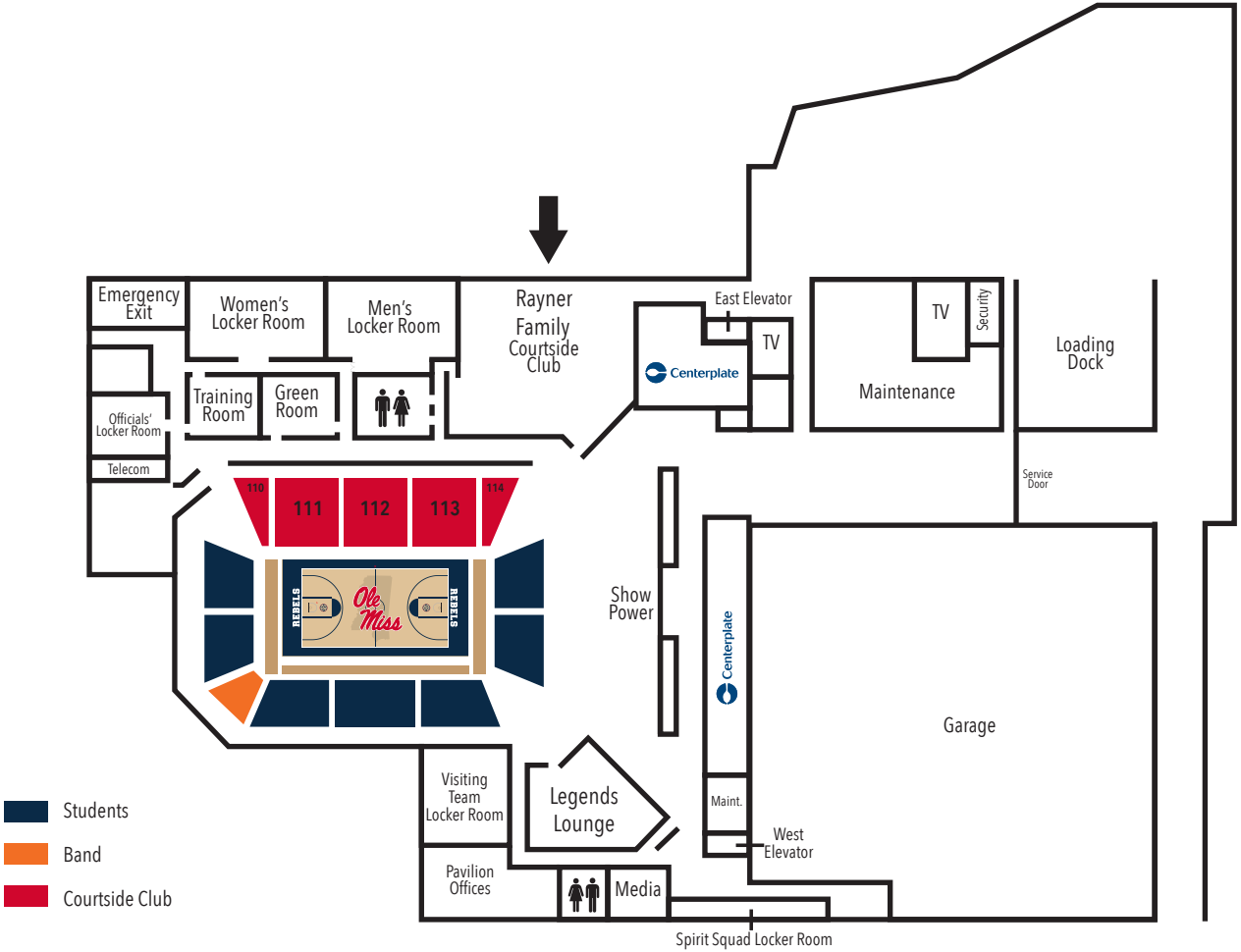
# RAYNER FAMILY COURTSIDE CLUB INFORMATION

## Rayner Family Courtside Club Access:

Rayner Family Courtside Club guests must enter through the Courtside Club main entrance located near the southeast elevators on the event level. The Rayner Family Courtside Club opens 90 minutes prior to tip-off. Once inside the club, all attendees are free to move about the SJB Pavilion. Digital tickets MUST be scanned and you MUST receive a wristband in order to EXIT and RE-ENTER the Rayner Family Courtside Club. Rayner Family Courtside Club ticket holders may access the Rayner Family Courtside Club before, during and after the game. Food and beverages may not be taken out of the club area. When leaving the Rayner Family Courtside Club to enter the seating bowl, all beverages must be placed in a stadium cup and secured with a lid.

## Rayner Family Courtside Club Servicing:

Servicing will be held the day of each men's basketball home game 30 minutes prior to the SJB Pavilion gates opening. Your club ticket WILL be scanned when you enter the SJB Pavilion for servicing. At the end of the 30-minute stocking period, when general gates have opened (90 minutes prior to tip-off), NO food and/or beverages may be carried into the SJB Pavilion. If a club member wishes to leave after servicing their locker and prior to general gates opening, they MUST scan out at the Southeast garage gate (level P2) and will only be allowed re-entry with a valid ticket. Once all gates have officially opened, the SEC Re-Entry Policy is in full effect. To reduce water damage in the clubs and lockers, only hard coolers, or soft coolers with a hard interior will be permitted in lockers. Soft coolers will not be permitted. Please do not use a clear bag as a cooler. Rayner FamilyCourtside Club lockers are 10" (W) x 18" (D) x 17" (H).






OleMissGameday.com

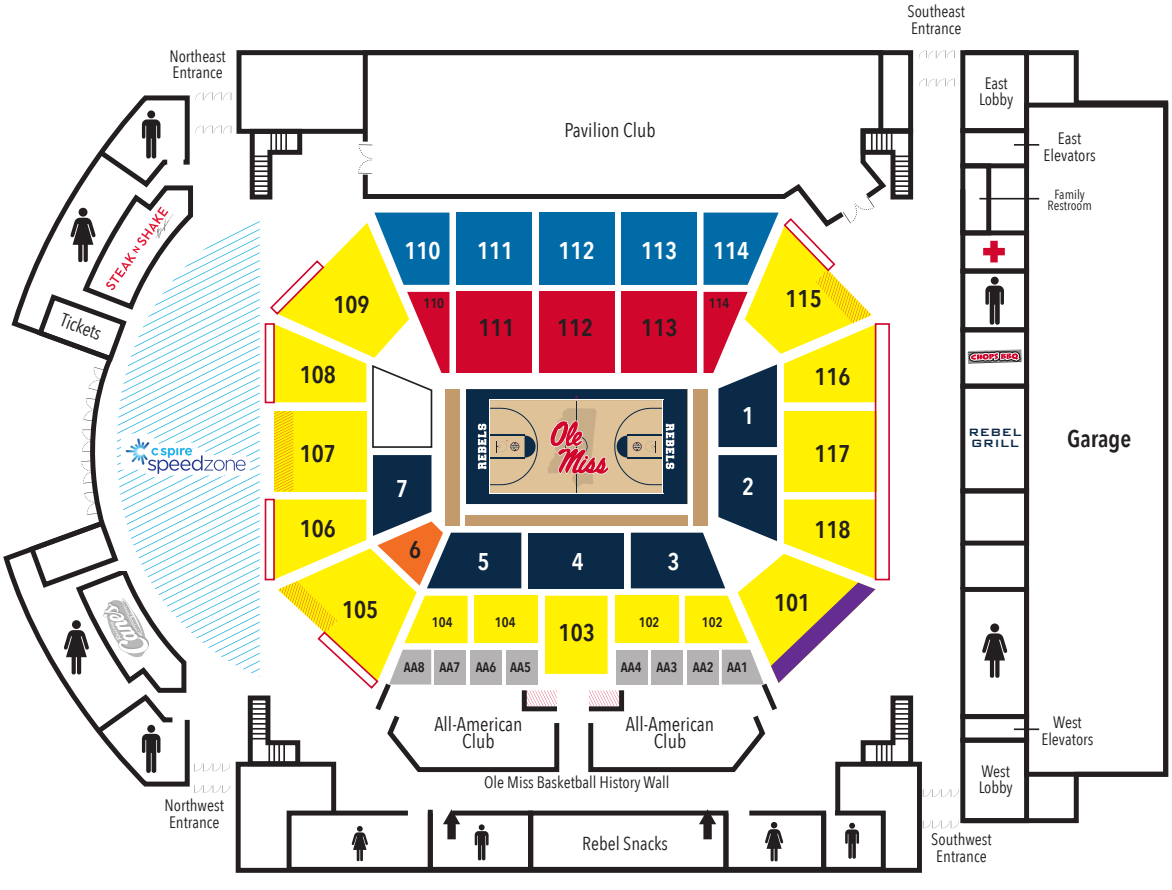
# ALL-AMERICAN CLUB INFORMATION

## All-American Club Access:

The All-American Clubs open 90 minutes prior to tip-off. Once inside the club, all attendees are free to move about the SJB Pavilion. Digital tickets MUST be scanned in order to EXIT and RE-ENTER premium areas. All-American Club ticket holders may access the All-American Clubs before, during and after the game. Food and beverages may not be taken out of the club areas.

## All-American Club Servicing:

Servicing will be held the day of each men's basketball home game 30 minutes prior to SJB Pavilion gates opening. Your club ticket WILL be scanned when you enter the SJB Pavilion for servicing. At the end of the 30-minute stocking period, when general gates have opened (90 minutes prior to tip-off), NO food and/or beverages may be carried into the SJB Pavilion. If a club member wishes to leave after servicing their locker and prior to general gates opening, they MUST scan out at the Southeast garage gate (level P2) and will only be allowed re-entry with a valid ticket. Once all gates have officially opened, the SEC Re-Entry Policy is in full effect. To reduce water damage in the clubs and lockers, only hard coolers, or soft coolers with a hard interior will be permitted in lockers. Soft coolers will not be permitted. Please do not use a clear bag as a cooler. All-American Club lockers are 10" (W) x 18" (D) x 17" (H).



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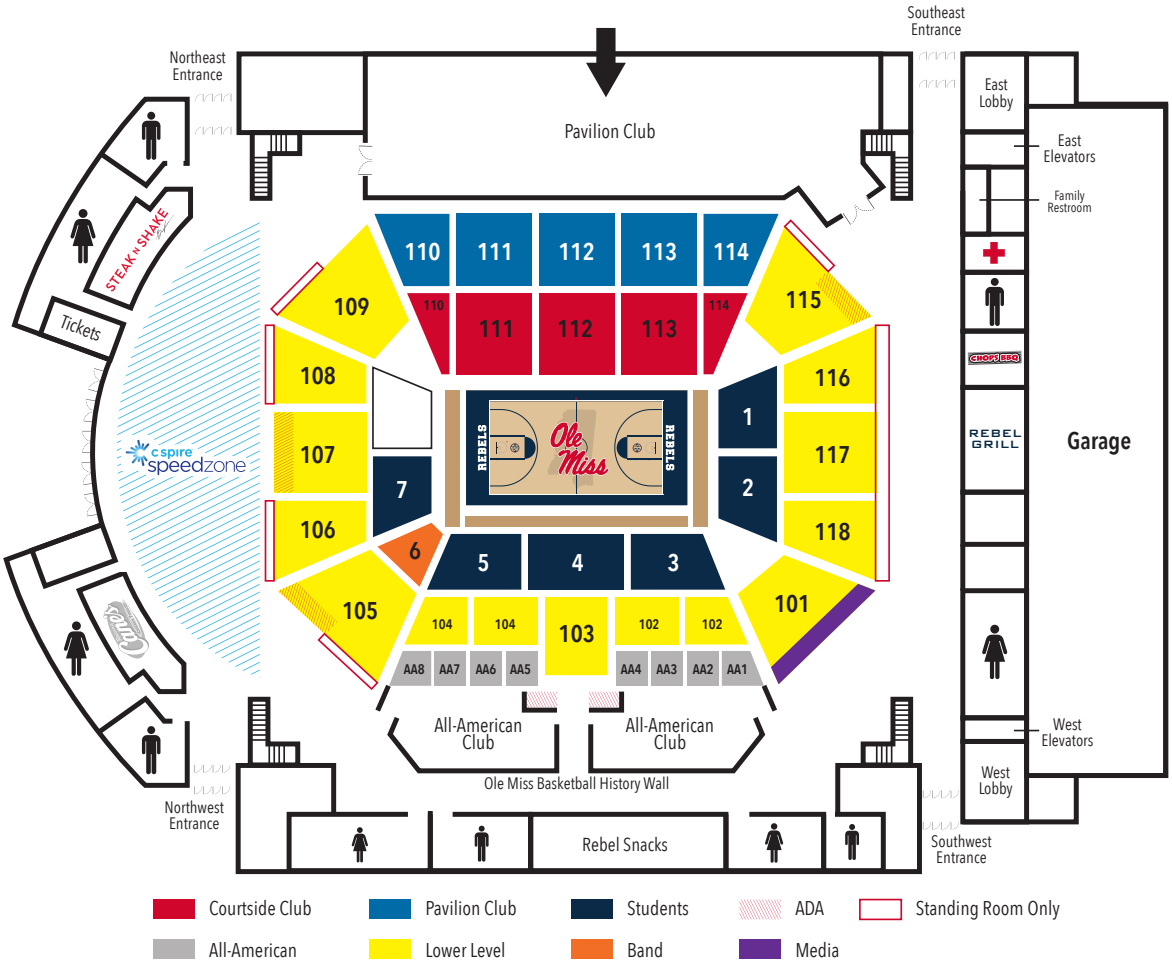
# PAVILION CLUB INFORMATION

## Pavilion Club Access:

The Pavilion Club opens 90 minutes prior to tip-off. Once inside the club, all attendees are free to move about the SJB Pavilion. Digital tickets MUST be scanned in order to EXIT and RE-ENTER premium areas. Pavilion Club ticket holders may access the Pavilion Club before, during and after the game. Food and beverages may not be taken out of the club area.

## Pavilion Club Servicing:

Servicing will be held the day of each men's basketball home game 30 minutes prior to SJB Pavilion gates opening. Your club ticket WILL be scanned when you enter the SJB Pavilion for servicing. At the end of the 30-minute stocking period, when general gates have opened (90 minutes prior to tip-off), NO food and/or beverages may be carried into the SJB Pavilion. If a club member wishes to leave after servicing their locker and prior to general gates opening, they MUST scan out at the Southeast garage gate (level P2) and will only be allowed re-entry with a valid ticket. Once all gates have officially opened, the SEC Re-Entry Policy is in full effect. To reduce water damage in the clubs and lockers, only hard coolers, or soft coolers with a hard interior will be permitted in lockers. Soft coolers will not be permitted. Please do not use a clear bag as a cooler. Pavilion Club lockers are 10" (W) x 18" (D) x 17" (H).



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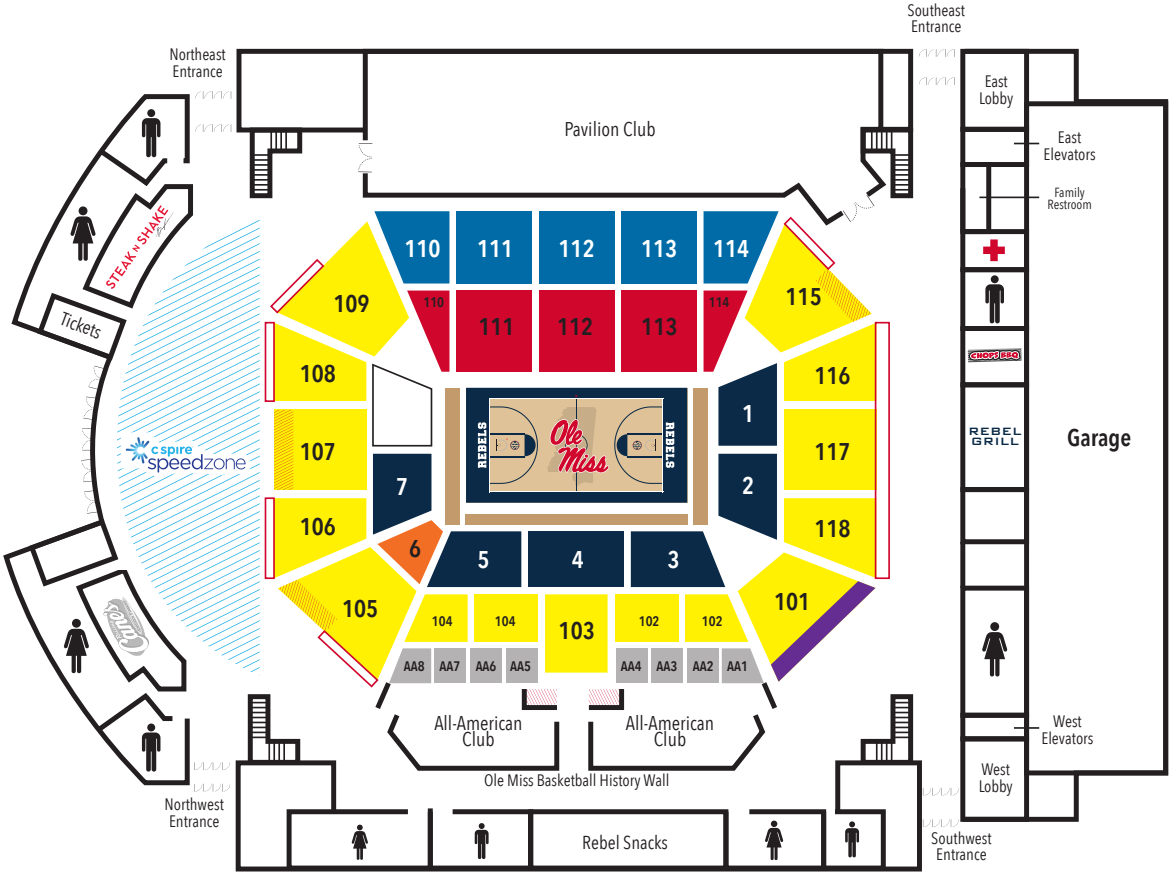
# ADA INFORMATION

## Animals:
Certified service animals are welcome in the SJB Pavilion. All service animals must remain on a leash or in a harness at all times. No other animals are allowed in SJB Pavilion.

## Restrooms:
ADA accessible stalls are available in all restrooms.

## Seating:
Patrons must have a reserved ticket designated for ADA areas. For ADA tickets, contact the Ole Miss Ticket Office at 662.915.7167.

## Special Exceptions:
Patrons with special needs or medical conditions can enter at any gate. Patrons with medical conditions that require food are permitted to enter the SJB Pavilion with small snacks and juice boxes. Bag searches and proper identification are required under these circumstances.



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