# PREMIUM SERVICES

# **2024 PREMIUM AREAS POLICY GUIDE**

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# K H ÍS

# **APPROVED BAGS**



# **NON-APPROVED BAGS**

**CAMERA CASE** 













TINTED PLASTIC BAG

**OVERSIZED TOTE BAG** 

2

BACKPACK



PRINTED PATTERN PLASTIC BAG

DIAPER BAG



**MESH BAG** 











# **GENERAL STADIUM POLICIES**

#### **Bag Policy:**

Fans are encouraged not to bring bags to allow for quicker entry into the stadium. However, for those that do, the clear bag policy will be enforced for stadium entry. The following bags are permitted:

- Bags that are clear plastic, vinyl or PVC and do not exceed 12" x 6" x 12".
- One-gallon clear plastic freezer bags (Ziploc bag or similar).
- Small clutch bags, with or without a handle or strap, that do not exceed 4.5" x 6.5" (approximately the size of a hand).
- An exception will be made for medically necessary items after proper inspection.

A logo no larger than 4.5" x 3.5" may be displayed on one side of a permissible clear bag.

#### First Aid:

Oxford-University Stadium's First Aid Station is located next to the concession stand on the third base line.

#### Gameday Ticket Office:

The gameday ticket office is open one hour prior to game time for weekday games and two hours prior for weekend games.

#### Lost and Found:

Lost & Found items that have been turned into our gameday staff will be held in our gameday office throughout the season. Once the season has been completed, all Lost & Found items will be discarded. Please see a Premium Services staff member during a game should you need to inquire about a lost item.

#### Smoking:

The University of Mississippi is a smoke-free campus. Smoking is NOT permitted inside or around Oxford-University Stadium or on campus.

#### **Stadium Security:**

All visitors of Oxford-University Stadium are subject to search. Please allow yourself and your guests additional time when entering Oxford-University Stadium prior to the start of the game.

#### Videotaping

Videotaping equipment and videotaping is prohibited in Oxford-University Stadium.

#### **Prohibited Items:**

- Bags that do not meet the SEC Clear Bag Policy
- Alcohol
- Weapons
- Outside food, beverages, coolers and containers
- Unsealed water bottles and water bottles that exceed 20 oz.
- Folding chairs, chairback seats with armrests and chairback seats larger than 16"
- Poles, sticks and umbrellas
- Unauthorized banners and signs larger than 8 1/2" x 11"
- Artificial noisemakers (airhorns, cowbells, whistles, etc.)

- Video cameras and drones
- Non-service animals
- Strollers and baby carriers
- Ole Miss Athletics reserves the right to prohibit any item deemed dangerous or inhibiting the overall fan experience.

#### **Re-Entry:**

According to the rules and regulations set forth by the SEC and Ole Miss, no one may exit and re-enter Oxford-University Stadium unless he or she possesses a valid, un-scanned ticket.

#### Ticket Age Requirement:

Children 12 months or older are required to have a ticket.

#### **Ticket Replacement:**

All tickets are now digital and can be accessed at any time through your online account at www.olemisstix.com. Mobile tickets should be added to your digital wallet prior to arriving at O-U Stadium. Print-at-Home tickets should be printed one ticket per page to 8.5"x11" white paper. Any tickets requested to be reprinted at the box office will be charged a \$5 reprint fee.

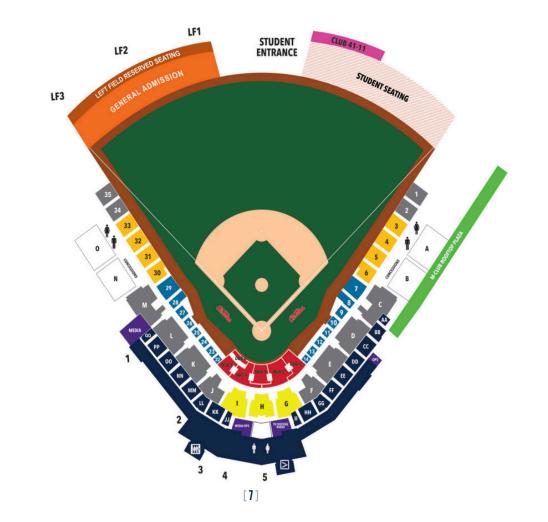
# PREMIUM SEATING POLICIES

- The Ole Miss Athletics Foundation has sole ownership of all seats within Oxford-University Stadium; failure to adhere to all policies and procedures may result in loss of your tickets. The Ole Miss Athletics Foundation reserves the right to revoke club level seats at any time.
- 2. All Club members are responsible for informing their guests of the policies and procedures within Oxford-University Stadium. Please remind your guests that this is a premium area and that they should conduct themselves accordingly. Club members are responsible for their guests' behavior.
- 3. For the courtesy of all club members, please refrain from moving the tables and chairs in the club area. Chairs at the tables should remain at the tables and chairs at the drink rail should remain at the drink rail. Additionally, club members are not allowed to reserve tables in the club area.
- 4. All Club members should respect the rights of other fellow ticket holders and ensure that all activities conducted in the premium areas are done in a thoughtful and courteous manner.
- 5. No coolers of any kind are allowed outside of personal lockers before or during the game. Empty coolers may be taken out of the club levels and stadium upon the game's completion.

- 6. All beverages must be placed in the provided opaque cups. ABSOLUTELY NO BEVERAGES OF ANY KIND ARE PERMITTED TO LEAVE THE CLUB AREAS. Beverages are also prohibited from leaving Oxford-University Stadium or entering the general seating area. Items for beverages must remain in your locker at all times.
- 7. CHILDREN 12 AND UNDER MUST BE ACCOMPANIED BY AN ADULT AT ALL TIMES.
- 8. If you have an issue involving a fellow club member or guest, please notify a Premium Services staff member or security personnel immediately.
- 9. For the safety and courtesy of all club members, footballs, basketballs, etc. are prohibited from being thrown in any premium seating area. Any of the previously listed items will be removed from the club by a premium services staff member or security personnel if brought into clubs.
- 10. Club guests are NOT authorized to enter the Baseball Suite, unless they possess a valid suite ticket.

- 11. Outside food is not permitted inside of Oxford-University Stadium. Food and beverages should not be offered to any Ole Miss Athletics Premium Services staff members before, during, or after any game.
- 12. Storage of flammable materials is prohibited.
- 13. NCAA rules prohibit the presence of prospects or enrolled studentathletes in the University's priority seating areas or press box during a baseball game. Please refrain from offering your ticket to prospective or current student-athletes as it may be deemed an impermissible benefit by the NCAA and a compliance violation.
- 14. The preceding rules and regulations are subject to alterations based on requirements and policies established by the University of Mississippi, the SEC and the NCAA.





# **DIAMOND CLUB INFORMATION**

#### **Diamond Club Servicing:**

Servicing will be held the day of each baseball home game 30 minutes prior to stadium gates opening. Diamond Club members should enter through Gate 3 for servicing. Your club ticket WILL be scanned when you enter the stadium for servicing. At the end of the 30-minute stocking period, when stadium gates have opened, NO food and/or beverages may be carried into the Diamond Club. If a club member wishes to leave the Diamond Club after servicing their locker and prior to general gates opening, they MUST scan out at Gate 3 and will only be allowed reentry with a valid ticket. Once all gates are officially opened, the SEC re-entry policy is in full effect.

#### **Diamond Club Lockers:**

Lockers will be assigned to club members for the entire season and will only be allocated to those who have purchased their club season tickets from Ole Miss Athletics. Empty coolers may be taken out of the club and stadium upon the game's completion. In order to reduce water damage within the club lockers, only hard coolers or soft coolers with a hard interior will be permitted in lockers. Soft coolers will not be permitted. Please do not use a clear bag as an ice cooler at any time. Diamond Club locker dimensions are 9" (W) x 15" (D) x 16.5" (H).

As a reminder, ticket holders and their guests are responsible for securing their personal items in their assigned locker. Lockers do NOT lock upon shutting. It is important to lock them after each use. We encourage all club members to contact a Premium Services attendant with any problem that may arise while using your locker. Ole Miss Athletics will not be held responsible for any personal items left in the lockers, or any lost or damaged items. Please remove all personal items from your locker following the final home game of the season during the appointed locker clean-out date. Club members may also utilize any servicing period to remove

their locker contents. Items left in lockers once the season clean-out period has passed will be removed and discarded.

#### **Diamond Club Access:**

Diamond Club members may enter Oxford-University Stadium 30 minutes prior to stadium gates opening via Gate 3. Gates open one hour prior to first pitch for weekday games (Monday-Wednesday) and two hours prior to first pitch for weekend games (Thursday-Sunday). The Diamond Club will close immediately after each game's completion.

#### **Diamond Club Catering:**

Diamond Club ticket holders will have access to a variety of gameday staples and snacks, as well as entrée specials each game. Grab and Go Snacks, Hotdog Station, Chicken Tenders and the Salad Bar will be available when gates open for Servicing. The main buffet will be brought out one hour prior to first pitch. The day's menu will be replenished in the top of the 5th inning and will be removed in the middle of the 6th inning. Once the buffet has been removed, the Grab and Go Snacks, Hotdog, and Chicken Tenders will be available for the duration of the game. Chicken Tenders will be served on Thursday – Sunday games. As always, unlimited fountain beverages will be provided during the entirety of the game. Food and beverages may not be taken out of the club area at any time.

### **DUGOUT CLUB INFORMATION**

#### **Dugout Club Servicing:**

Servicing will be held the day of each baseball home game 30 minutes prior to stadium gates opening. Dugout Club members should enter through Gate 7 for servicing. Your club ticket WILL be scanned when you enter the stadium for servicing. At the end of the 30-minute stocking period, when stadium gates have opened, NO food and/or beverages may be carried into the Dugout Club. If a club member wishes to leave the Dugout Club after servicing their locker and prior to general gates opening, they MUST scan out at Gate 7 and will only be allowed reentry with a valid ticket. Once all gates are officially opened, the SEC re-entry policy is in full effect.

#### **Dugout Club Lockers:**

Lockers will be assigned to club members for the entire season and will only be allocated to those who have purchased their club season tickets from Ole Miss Athletics. Empty coolers may be taken out of the club and stadium upon the game's completion. In order to reduce water damage within the club lockers, only hard coolers or soft coolers with a hard interior will be permitted in lockers. Soft collapsible coolers will not be permitted. Please do not use a clear bag as an ice cooler at any time. Dugout Club locker dimensions are 10" (W) x 13" (D) x 18" (H).

Ole Miss Athletics will not be held responsible for any personal items left in the lockers, or any lost or damaged items. Please remove all personal items from your locker following the final home game of the season during the appointed locker clean-out date. Club members may also utilize any servicing period to remove their locker contents. Items left in lockers once the season clean-out period has passed will be removed and discarded.

#### Dugout Club Access:

Dugout Club members may enter Oxford-University Stadium 30 minutes prior to stadium gates opening via Gate 7. Gates open one hour prior to first pitch for weekday games (Monday-Wednesday) and two hours prior to first pitch for weekend games (Thursday-Sunday). The Dugout Club will close immediately after each game's completion.

#### **Dugout Club Catering:**

Dugout Club ticket holders will have access to a variety of gameday staples and snacks, as well as entrée specials each game. Grab and Go Snacks, Hotdog Station, Chicken Tenders and the Salad Bar will be available when gates open for Servicing. The main buffet will be brought out one hour prior to first pitch. The day's menu will be replenished in the top of the 5th inning and will be removed in the middle of the 6th inning. Once the buffet has been removed, the Grab and Go Snacks, Hotdog, and Chicken Tenders will be available for the duration of the game. Chicken Tenders will be served on Thursday – Sunday games. As always, unlimited fountain beverages will be provided during the entirety of the game. Food and beverages may not be taken out of the club area at any time.

# **M-CLUB ROOFTOP PLAZA INFORMATION**

#### M-Club Rooftop Plaza Servicing:

Servicing will be held the day of each baseball home game 30 minutes prior to stadium gates opening. M-Club Rooftop Plaza ticket holders should enter through Gate 7 for servicing. Your club ticket WILL be scanned when you enter the stadium for servicing. At the end of the 30-minute stocking period, when stadium gates have opened, NO food and/or beverages may be carried into the club. If a club member wishes to leave the M-Club Rooftop Plaza after servicing their locker and prior to general gates opening, they MUST scan out at Gate 7 and will only be allowed reentry with a valid ticket. Once all gates are officially opened, the SEC re-entry policy is in full effect.

#### M-Club Rooftop Plaza Lockers:

Lockers will be assigned to club members for the entire season and will only be allocated to those who have purchased their club season tickets from Ole Miss Athletics. Empty coolers may be taken out of the club and stadium upon the game's completion. In order to reduce water damage within the club lockers, only hard coolers or soft coolers with a hard interior will be permitted in lockers. Soft collapsible coolers will not be permitted. Please do not use a clear bag as an ice cooler at any time. M-Club Rooftop Plaza locker dimensions are 10" (W) x 13" (D) x 18" (H).

Ole Miss Athletics will not be held responsible for any personal items left in the lockers, or any lost or damaged items. Please remove all personal items from your locker following the final home game of the season during the appointed locker clean-out date. Club members may also utilize any servicing period to remove their locker contents. Items left in lockers once the season clean-out period has passed will be removed and discarded.

#### M-Club Rooftop Plaza Access:

M-Club Rooftop Plaza ticket holders may enter Oxford-University Stadium 30 minutes prior to stadium gates opening via Gate 7. Gates open one hour prior to first pitch for weekday games (Monday-Wednesday) and two hours prior to first pitch for weekend games (Thursday-Sunday). The club will close immediately after each game's completion. Food and beverages may not be taken out of the club areas at any time.

#### M-Club Rooftop Plaza Concessions:

M-Club Rooftop Plaza ticket holders will have access to a private concessions booth within the Rooftop Plaza area to be able to purchase food and beer. Unlimited fountain beverages will be provided for all M-Club Rooftop Plaza ticket holders throughout the game. Food is not included with a M-Club Rooftop Plaza ticket.

# **ADA INFORMATION**

#### Animals:

Certified service animals or service animals in training are welcome in Oxford-University Stadium. All service animals must remain on a leash or in a harness at all times. No other animals are allowed in Oxford-University Stadium.

#### **Restrooms:**

ADA accessible stalls are available in all restrooms.

#### Seating:

Patrons must have a reserved ticket designated for ADA areas. For ADA tickets, contact the Ole Miss Ticket Office at 662.915.7167.

#### **Special Exceptions:**

Patrons with special needs or medical conditions may enter at any gate. Patrons with medical conditions that require food are permitted to enter Oxford-University Stadium with small snacks and juice boxes. Bag searches and proper identification are required under these circumstances.

# **COMPLIANCE REGULATIONS**

Under NCAA rules, the University is responsible for the actions of its boosters. As a premium seat ticket holder, you are considered a BOOSTER under NCAA rules. This is a status you retain indefinitely.

#### **Extra Benefits/Recruiting Inducements:**

Extra benefits and recruiting inducements are impermissible benefits provided to student-athletes or prospective student-athletes (recruits), respectively. As a result, please do not give your tickets to prospects, current student-athletes, or their family or friends. Further, boosters should not provide or arrange for transportation to games, lodging in the locale of games or meals in conjunction with attending games. Finally, academic assistance can result in a NCAA violation if provided by a booster to either a current student-athlete or a prospective student-athlete. As a result, please do not provide tutoring services or academic assistance to these indviduals.

#### **Boosters Role in Recruiting:**

Boosters are not permitted to have either on-campus or off-campus recruiting contact with recruits or their families. The University is responsible for any face-to-face contact between recruits and boosters in a non-public area of athletics facility (e.g. sidelines, tunnel, etc.) regardless of the duration or nature of the conversation. Please do not approach prospects to have a conversation. Further, the prohibition on recruiting contact includes telephone and written communication. While we appreciate your interest in recruiting, please leave the recruiting to the coaches.

#### **Pre-Existing Relationships:**

One of the questions a compliance office often receives is whether an individual may provide a prospective student-athlete or current studentathlete benefits because they had a prior relationship. The NCAA has the following guidelines to determine whether benefits might be permissible:

- The relationship between the athlete (or the athlete's parents) and the individual providing the benefit(s) cannot have developed as a result of the athlete's participation in athletics or notoriety related to athletics.
- 2. The relationship between the athlete (or the athlete's parents) and the individual providing the benefit(s) must have predated the athlete's status as a prospective student-athlete (7th grade for men's basketball and softball; 9th grade for all other sports) or the athlete's notoriety as a result of his/her ability (if earlier than reaching status as a prospective student-athlete).
- 3. The pattern of benefits provided by the individual to the athlete (or the athlete's parents) must be similar in nature to those provided prior to the individual becoming a prospective student-athlete.

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